

# Gran's Van Association Inc

## Code of Conduct Policy

### Introduction

Gran's Van is a community supporting the wider community.

As members of the community of Gran's Van, we engage with members of the public through the provision of food, blankets, companionship, practical assistance, laundry, and shower facilities in the interests of, and concerns for, the dignity of people in need of these services.

### Purpose

This policy provides all members of the Gran's Van community with a set of guidelines to inform their interactions with each other and the wider community. In doing so, we can ensure that all members of the community maintain respectful interactions with each other and the health, safety, and wellbeing of all is being upheld.

### Policy

- We will treat all clients and members of the public with dignity and respect.
- We will create a co-operative, equitable and effective workplace.
- We will maintain good personal hygiene in accordance with food safety requirements.
- We will wear appropriate attire for the type of work we undertake in the community.
- We will refrain from smoking or being under the influence of alcohol or other drugs whilst working.
- We will be responsible for familiarising ourselves with, and abiding by, Gran's Van's policies and procedures.
- We will perform our work ethically and honestly and to the best of our abilities.
- We will always act in an inclusive and non-discriminatory manner towards all persons.
- We will comply with relevant legislation, standards, and other compliance mechanisms.
- We will minimise any adverse environmental effects of our actions.

Clients and members of the general public have the right to:

- Privacy and confidentiality.
- Be treated with respect and dignity.
- Feel safe while accessing support from Gran's Van.

### Related Policy Documents

All Policies and Procedures